

Med School Watercooler

NEWS FROM FREDERICK P. WHIDDON COLLEGE OF MEDICINE
AT THE UNIVERSITY OF SOUTH ALABAMA

Wednesday, December 21, 2011

Free Mouse Pad - Deadline Approaching



It's the last chance to receive a free gel mouse pad courtesy of the University of South Alabama Physicians Group. To receive your gift, share your thoughts about our new website, which was developed to allow ease of use for University employees.

Follow this link to view our website -- <http://www.usahealthsystem.com/>. Then complete a short survey [found here](#).

Upon completion of the survey, a mouse pad will be mailed to you via interoffice mail.

You must be a USA employee to enter. One entry per employee. Survey ends Jan. 6.

Thanks in advance for your participation and your valuable feedback.

Posted by Med School Watercooler at [10:58 AM](#) No comments:

Holiday Greetings from USA Physicians Group

Happy Holidays from USA Physicians Group. Watch the video below or [click here](#) for a special greeting.

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Got news to share?

Feel free to email your ideas to lalyle@health.southalabama.edu

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Posted by Med School Watercooler at [10:58 AM](#) No comments: 

Expert Advice for the Community



Last week, Dr. Steve Cordina, assistant professor of neurology at the University of South Alabama College of Medicine, presented the December Med School Café lecture. The lecture, "Get Smart with Stroke," had a total of 79 attendees.

At the lecture, Dr. Cordina discussed new treatments and interventions available for stroke victims, as well as prevention strategies.


The next Med School Café lecture will be held on Jan. 19, 2012, and feature USA family sports medicine physician Dr. Robert B. Bettencourt. His talk with focus on how to be successful with your New Year's resolutions. The lecture will be at the Mobile Museum of Art. If you are interested in attending, email kepartridge@usouthal.edu for more details.



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Posted by Med School Watercooler at [10:58 AM](#) No comments: 

Dr. Townsley Featured in Press-Register



Dr. Mary Townsley, professor of physiology and internal medicine at the University of South Alabama College of Medicine, was recently featured in the Dec. 18th Press-Register for an award she received from the American Heart Association.

[Click here](#) to view the entire article.

Posted by Med School Watercooler at [10:57 AM](#) No comments: 

Fay Cunningham Recognized for Outstanding Customer Service



Fay Cunningham receives a spa gift basket for her outstanding customer service skills.

Fay Cunningham, a billing and insurance clerk at the University of South Alabama Family Medicine clinic, recently received the Customer Service Recognition Award given by the department.


Cunningham, who has worked at USA for 16 years, was selected by staff and patients for portraying outstanding customer service skills.

"This presentation could have gone to many others because I work with many wonderful people," Cunningham said. "I am delighted and thankful that the ballots tilted in my favor."

Cunningham said she has always followed the principle, "Treat people the way you want to be treated."

"If you want to receive politeness," she said, "then you present yourself with politeness."


Cunningham said her focus is putting the closure to a patient's visit. "I sometimes think of it as putting the icing on the cake," she said. "My goal is to establish a positive exit so that patients will share their experience with others."

Posted by [Med School Watercooler](#) at [10:57 AM](#) No comments: 

Mark Your Calendars

The next University of South Alabama College of Medicine Faculty Assembly Meeting has been scheduled for Monday, Jan. 30, 2012, at 4 p.m. in the Medical Sciences Building auditorium on USA's main campus.

For more information, contact Dr. John Benjamin at johnbenjamin@usouthal.edu.

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